

Farmership institute





## **PFACQS® Collaborative – Offering #2:** Engaging Patients & Families in Quality & Safety

Register Now for Informational Webinar



## **Informational Webinar**

Join an informational webinar to learn how your staff can participate in this unique offering for Vizient Southern States' members,

- Dates: August 8, 2024 | 1-2:00 p.m. CT/2-3:00 p.m. ET August 27, 2024 | 12-1:00 p.m. CT/1-2:00 p.m. ET
- Who Should Attend: –C-suite/Executive Leaders (e.g., CNO, CMO, CQO) –Patient/Family Engagement Champions
  - –Patient Safety Leaders
  - -Patient Experience Leaders
  - –Health Equity Leaders
  - -Legal/Risk Management Leaders
  - –Quality/Safety Leaders

Vizient Southern States is partnering with Healthcare and Patient Partnership Institute (H2Pi) to help its members take patient/family advisory councils to the next level. H2Pi developed the Patient and Family Advisory Council for Quality and Safety<sup>®</sup> (PFACQS<sup>®</sup>) model, which is a committee made up of patients, family members, community members and hospital associates who all work together to improve safety and quality of care at their organizations.

## **Collaborative Objectives**

- Describe the value added by integrating a PFACQS<sup>®</sup> into your quality, safety and health equity work
- Identify potential "buy-in" barriers and methods to overcome or address
- Demonstrate the impact of PFACQS<sup>®</sup> on reducing harm, improving patient outcomes and advancing a culture of safety
- Utilize resources to develop and implement a PFACQS<sup>®</sup> for your organization

## **Collaborative Activities**

- H2Pi Comprehensive PFACQS toolkit
- Monthly SME educational webinars
- Engage and learn from collaborative colleagues
- Office hours calls with SMEs
- Individual coaching for project
- Recognition and celebration

For additional information, contact Sharon Ellis, VP Performance Improvement/Clinical Services, Vizient Southern States, at sharon.ellis@vizientsouthernstates.com.